DAIS
DOMESTIC ABUSE INTERVENTION SERVICES

Position Opening – Crisis Intervention Advocate

Click here to Apply!

Variable Part-time: 8-19 hours each week, primarily weekends, with 2-3 overnight shifts a month, occasional weekday evenings, and holiday coverage as needed.

$21.42 per hour + a $2.50 shift differential for hours worked between 11pm & 7am.

About DAIS:

Domestic Abuse Intervention Services (DAIS) empowers those affected by domestic violence and advocates for social change through support, education, and outreach. DAIS envisions a nonviolent community that actively promotes safety, peace, justice, and hope.

DAIS is an equal opportunity/affirmative action employer

About the job:

DAIS Crisis Intervention Advocates are of the first point of contact for many of our clients. Our Crisis Intervention Advocates assist victims and survivors, their friends, families, and other concerned community members impacted by domestic violence issues. Crisis Intervention Advocates provide crisis intervention, crisis counseling and support, personalized safety planning, internal referrals to other DAIS programs, and community resource referrals to individuals utilizing crisis intake services at DAIS, which include the 24/7 Help Line program (phone and text), walk-in clients, and our law enforcement referral program. Variable Part-time positions may work various hours and shifts as scheduled. Work is performed on-site at DAIS, and shifts may include daytime, evening, holiday, or overnight shifts based on scheduling needs to ensure 24/7 coverage. Our clients come from all different backgrounds, and so do our employees. If you're passionate about utilizing your skills in a role like this, and you meet the minimum requirements of the position, we'd love to hear from you.

Qualifications:

- A four-year college or university degree is preferred, though relevant work experience may be considered in lieu of a degree.
- Excellent written and verbal communication skills, and attention to detail required.
- Experience working with victims of trauma and their children strongly preferred.
- Experience working with individuals and families from diverse backgrounds is strongly preferred.
- Knowledge of domestic violence issues is strongly preferred.
- Experience is preferred with volunteers preferred.
- Knowledge of community resources in Dane County is preferred.
- Strong computer skills, including knowledge of and experience with Microsoft Office preferred.
- Bilingual (Spanish/English) preferred.

Primary Responsibilities Include:

- Provide trauma informed support and advocacy to victims of domestic violence and callers to our helpline and text line.
- Provide assistance with safety planning, problem solving, information and referrals.
- Respond effectively to challenging situations with clients.
- Take appropriate steps to deal with emergency situations with the goal of maintaining the safety of all clients.
- Respond to referrals from Madison Police Department
- Provides cross-departmental and/or cross-functional support and direct services as requested to ensure client needs are met.
- Assist in on-site emergencies as needed.

Work Environment and Physical Demands:

- Work is primarily performed in an office setting and routinely uses standard office equipment such as computers, keyboards, computer mice, phones, photocopiers, fax machines and filing cabinets.
- Requires the ability to sit or stand for extended periods of time, and to move about and position oneself efficiently.
- Requires the ability to detect, discern, or exchange information both in person and over the telephone.
- Requires the ability to adjust vision and focus to review documents and spreadsheets.

How to apply:

- **Follow the instructions on how to apply here: Apply Now!**
- Incomplete applications will NOT be considered.