



Position Opening – Overnight Advocate

Full-time: 3rd Shift, Sunday-Thursday (overnights)

Pay: \$22.05 per hour; \$2.50 per hour shift differential for hours worked between 11pm-7am

About the position:

Overnight Advocate's at DAIS rotate weekly between providing direct services in the 24/7 emergency shelter and providing crisis response services to individuals utilizing the DAIS Help Line and Text Line services. Overnight Advocates work to ensure that victims of intimate partner violence and their children staying in our emergency shelter have a safe, dignified, and empowered experience as they work to address the impact of intimate partner violence in their lives, and in addition are often the first point of contact for many of our clients thorough our Help Line and Text Line. This is an awake position.

About DAIS:

Domestic Abuse Intervention Services (DAIS) empowers those affected by domestic violence and advocates for social change through support, education, and outreach. DAIS envisions a nonviolent community that actively promotes safety, peace, justice, and hope.

Primary responsibilities include:

- Provide trauma informed direct services to victims of domestic violence and callers to our helpline.
- Maintaining cleanliness in shelter common areas, including the shelter kitchen; engaging clients to participate in cleaning efforts; assisting clients with daily living needs, and cleaning and preparing rooms for client intakes.
- Understanding and utilizing principles of trauma informed care and the empowerment philosophy of advocacy to support clients.
- Conducting shelter intakes and shelter orientations
- Communicating shelter rules and communal living guidelines to clients and addressing difficulties or problems that arise
- Providing crisis counselling and support, personalized safety planning, and community resource referrals.
- Monitoring surveillance cameras and responding to urgent or emergency situations by following appropriate protocols.
- Maintaining professionalism and professional boundaries with clients and staff alike
- Demonstrating humility

Qualifications:

Our clients come from all different backgrounds, and **so do our employees**. If you're passionate about working in role like this, and you meet the requirements of the position, we'd love to hear from you. Persons of color and LGBTQIA+ individuals are encouraged to apply, as the strength of our team stems from our diversity. **DAIS is an equal opportunity/affirmative action employer.**

- High school diploma or equivalent required.
- A minimum of two years of experience working with trauma survivors required.
- Experience in a residential facility setting strongly preferred.
- Experience mentoring and supporting team members preferred .
- Knowledge of domestic violence issues preferred.
- Experience in crisis intervention preferred.
- Excellent computer skills including knowledge of Microsoft Office preferred.
- Authorized to work in the United States without sponsorship required.
- Bilingual preferred.

How to apply:

- **Submit the following 3 things:**
 - ✓ Cover letter – tell us a little about yourself
 - ✓ Resume – tell us what you've done in the past
 - ✓ DAIS Application for Employment – found on our website <https://abuseintervention.org/jobs/>
- Incomplete applications will NOT be considered.
- Applications will be accepted until the position is filled.
- Complete applications may be submitted:
 - Via email as an attachment to: daisemployment@abuseintervention.org
 - Via our website: <https://abuseintervention.org/jobs/>
 - Via fax or US Mail (address & fax number available on website)

