

Position Opening – Crisis Intervention Advocate

Full-time, 12am - 8am, 8 hours, 5 shifts/week

Pay: \$19-20/hour + \$0.75 shift differential for hours worked between 11p & 7am.

Benefit package includes:

- Generous PTO accrual (20 hours/month, increases after year two)
- Ten paid holidays per year
- DAIS pays 80% of health & dental insurance premiums (low deductible and low maximum out of pocket costs)
- Vision insurance
- Flexible Spending Account
- Employer paid Life & Accidental Death Insurance
- Employer paid Short-term & Long-term Disability coverage
- Employee Assistance Program (provides free legal, financial & work-life services)
- 401(k) plan with employer match
- Investments in Professional Development & Training

Be an anchor during the storm. Our Crisis Intervention Advocates often serve as the gateway to our services providing the first point of contact for many of our clients. Your compassion and guidance will help support survivors, their friends, their families and other concerned community members as they begin their healing journey. The first step is often the most difficult. You can ease that by reducing their isolation and letting them know they are not alone. You will connect with our clients through our 24/7 helpline, in person as a walk-in client or as a referral through our law enforcement referral program. Apply today and make a difference in the lives of survivors.

About DAIS:

Domestic Abuse Intervention Services (DAIS) empowers those affected by domestic violence and advocates for social change through support, education, and outreach. DAIS envisions a nonviolent community that actively promotes safety, peace, justice, and hope.

Primary Duties:

- Provide trauma informed direct services to victims of domestic violence and callers to our helpline
- Provide assistance with safety planning, problem solving, information and referrals
- Respond effectively to challenging situations with clients
- Take appropriate steps to deal with emergency situations with the goal of maintaining the safety of all clients
- Respond to referrals from Madison Police Department
- Assist in emergencies as needed

Qualifications:

There's no such thing as a perfect candidate. You don't need 100% of the preferred qualifications to add incredible value to our team. Our clients come from all different backgrounds, and so do our employees. If you're passionate about what you could accomplish here, and you meet the minimum requirements of the position, we'd love to hear from you. Persons of color and LGBTQIA+ individuals are encouraged to apply, as the strength of our team stems from our diversity. DAIS is an equal opportunity/affirmative action employer.

Required:

- Excellent written and verbal skills

Preferred:

- A Bachelor's degree is preferred, though relevant work experience may be considered in lieu of a degree
- Experience working with victims of trauma and their children
- Knowledge of domestic violence issues
- Experience working with individuals from diverse backgrounds
- Experience in crisis intervention
- Bilingual (Spanish/English) preferred

How to apply:

- **Submit the following 3 things:**
 - ✓ Cover letter – tell us a little about yourself
 - ✓ Resume – tell us what you've done in the past
 - ✓ DAIS Application for Employment – found on our website <https://abuseintervention.org/jobs/>
- Incomplete applications will NOT be considered.
- Applications will be accepted until the position is filled.
- Complete applications may be submitted:
 - Via email as an attachment to: daisemployment@abuseintervention.org
 - Via our website: <https://abuseintervention.org/jobs/>
 - Via fax or US Mail (address & fax number available on website)
- Flexible work environment based on job duties including blended/hybrid remote work options