Position Opening: Bilingual Crisis Intervention Advocate


The Bilingual Crisis Intervention Advocate is part of a dedicated team that provides crisis intervention, support, personalized safety planning, crisis intake information, and community resource referrals to victims of domestic violence both in person and over the telephone. DAIS clients may connect with the Bilingual Crisis Intervention Advocate through the DAIS Help Line, as a walk-in, or as a referral through the LEAP (Law Enforcement Advocate Partnership) program. These services are available to victims and survivors of domestic violence, their family, friends, other service providers and the general public 24 hours a day, 7 days a week. This position requires day, evening and weekend availability and a valid driver’s license, satisfactory driving record, proof of vehicle insurance and access to a vehicle during work hours.

• Engages in the provision of direct services to victims of domestic violence
  o Provides trauma informed direct services to victims of domestic violence and their children
  o Approaches all client situations and emergencies with the goal of maintaining client safety
  o Provides assistance with safety planning, problem solving, parenting support, information and referrals
  o Responds effectively to challenging situations with clients

• Participates in advocacy, outreach, and organization representation
  o Participates in community education efforts as requested
  o Provides training on domestic violence issues to professional groups, including law enforcement and other partner agencies.
  o Establishes and maintains collaborative relationships with community partners

• Advances the work of the Agency in a manner consistent with Organizational Values
  o Ensures required service documentation is maintained in a thorough and timely manner.
  o Participates in organization grant and contract reporting as needed.
  o Adheres to agency policies and work rules.
  o Advances knowledge and attends trainings as assigned.
  o Provides cross-departmental/functional support and services as needed.
  o Maintains professional boundaries.
  o Performs other duties as assigned.

Qualifications:
  o Bilingual (Spanish/English) required
  o Excellent written and verbal skills required.
  o A Bachelor’s degree is preferred though relevant work experience may be considered in lieu of a degree
  o Experience working with victims of trauma and their children is strongly preferred, knowledge of domestic violence issues is also strongly preferred
  o Experience working with individuals and families from diverse backgrounds preferred.
  o Experience in crisis intervention preferred.
  o Experience working with volunteers preferred
  o Authorized to work in the United States without sponsorship.

To apply:
Interested individual applicants only please; DAIS prefers not to be contacted by third party staffing agencies. The following application materials will be needed for consideration:
  o Current resume, cover letter, three professional references.
  o A completed Affirmation of Interest/Information (form can be downloaded from the DAIS website).
  o Applications will be accepted until the position is filled.

Applications submitted without a cover letter and resume will NOT be considered.
Completed applications may be submitted via email as an attachment to: daisemployment@abuseintervention.org

Domestic Abuse Intervention Services (DAIS) empowers those affected by domestic violence and advocates for social change through support, education, and outreach. DAIS envisions a nonviolent community that actively promotes safety, peace, justice, and hope. Those representing the organization do so through mutual respect, openness, collaboration, and shared responsibility. DAIS is an equal opportunity/affirmative action employer. Persons of color and LGBTQIA+ individuals encouraged to apply.